

European Project Manager (Permanent)

Cologne or Milan

- **A great opportunity for a motivated, team player, with extensive Insurance experience and knowledge of MGA's preferred**
- **Working within a small, energetic, fast paced and collaborative European team**
- **We are looking for a hands on, proactive, solution driven candidate, with excellent communication**
- **Full time position: 5 days a week Hybrid working, travel required throughout mainland Europe**

Role overview

A great opportunity has arisen reporting to the European Deputy COO to support the European Operations team, working on strategic change initiatives.

The Project Manager will provide management, oversight and delivery of our change projects that will typically involve the development, configuration and implementation of business systems and associated processes.

The role holder will deliver projects within agreed parameters of cost, time, and quality through the adoption and adaptation of project management methodologies, selecting the most appropriate delivery mechanism which meets and exceeds business expectations.

The project manager will develop strong relationships with key stakeholders across DUAL Europe fostering a collaborative approach to delivery whilst ensuring all risks and issues are reported and understood with mitigating actions in place.

The successful individual will need to have experience working within a fast paced, agile and dynamic working environment.

Role responsibilities

- Takes full responsibility for the definition, documentation and successful delivery of IT and business projects which have a direct business impact, to defined quality criteria and firm deadlines.
- Ensures that realistic project plans are maintained and ensures regular and accurate communication to stakeholders.
- Adopts appropriate project management methods and tools including the adoption of Waterfall & Agile methodologies.
- Ensures that project deliverables are completed within agreed cost, timescale and resource budgets, and have the appropriate sign off.
- Identifies, assesses and manages risks to the success of the project.

- Provides effective leadership to the project team, and takes appropriate action where team performance deviates from agreed tolerances.
- Creates business readiness plans, taking into consideration IT deployment, data migration, training activities and any other business activities that may be required to integrate new IT services and processes into the business environment.
- Defines the series and sequence of activities to bring stakeholders to the required level of commitment, prior to going live. Monitoring and reporting on business readiness.
- Helps develop and enhance customer and stakeholder relationships implementing a robust and effective stakeholder communications plan.
- Ensures that projects are formally closed and, where appropriate, subsequently reviewed, and that lessons learned are recorded.

Key requirements

- A front end insurance product or policy administration system SME
- Ability to work quickly, efficiently and methodically
- A strong team player who is confident in their ability
- Experience of web and cloud technologies and agile methodologies (Knowledge in "Salesforce Industries" preferred)
- Very strong communication, influencing and negotiation skills (English language skills required)
- Ability to build effective relationships with senior managers and other key internal and external stakeholders
- High impact presentation skills, demonstrated leadership skills and ability to think strategically
- Proactively sharing 'what works best' with others across the organisation
- Actively listens to the views of colleagues and business leaders, but also has the strength of character to challenge where required to ensure operational excellence
- Planning, organising, and managing skills, and ability to prioritise

European Project Manager (Permanent)

- Extensive experience gained in an insurance broker, MGA or carrier environment
- Good understanding of Insurance Operations, Data, Credit Control and Finance
- Broad knowledge and understanding of insurance principles, products and services
- An understanding of regulatory requirements

What do we offer in return?

Yes, we offer all the usual rewards and benefits - including great healthcare provision, a wide variety of wellbeing offers, competitive salary, generous pensions and more - but we know you expect all that.

What you might not expect is a job where everyone has a voice, where volunteering in the community is part of the day job, and where everyone is encouraged to play a part towards our sustainability goals. We want people who want to make a difference - not just in the workplace, but in the industry and in the wider community.

Our culture: People First

Our core values dictate how we live and work. We are a group with independence and people at its heart and we are a home for talent with a unique culture: the biggest small company in the world

The focus on being a People First business has always been at the very heart of the Group; our vision was to create an independent business with a unique culture and one that would survive and thrive as a business controlled by the people working for it. And finding the most talented and entrepreneurial people to join the Group has been and will continue to be key.

Diversity & Inclusion

At DUAL we consider our people our chief competitive advantage and as such we treat colleagues, candidates, clients, and business partners with equality, fairness and respect, regardless of their age, disability, race, religion or belief, gender, sexual orientation, marital status or family circumstances.